

Executive Services Office of the City Mayor Business Permits and Licensing Office



1. Granting A Business Permit

Any person who shall establish, operate or conduct any business, trade or activity shall first obtain a Mayor's Permit and pay the corresponding fees. One-Stop-Shop processing of business permit are conducted on January 1 until January 20 (renewal period).

Office or Division	Office of the City Mayor – Business Permits and Licensing Office		
Classification	Simple		
Type of Transaction	G2C – Government to Citizen		
Who may avail	Applicants for New Bo	usines	s Permit/License
CHECKLIST OF R	EQUIREMENTS		WHERE TO SECURE
NEW Business			
Barangay Cleara	nce	>	Barangay Chairman/Location of Business
Fiscal's Clearance		>	City Prosecutor's Office
Police Clearance		>	Philippine National Police
Community Tax		>	City Treasurer's Office
DTI Registration-	•	>	Department of Trade and Industry
SEC Registration-		>	Securities and Exchange Commission
Corporation/Partnership			
CDA Registration-Cooperative			Cooperative Development Authority
Permit of Occupancy-New Building			City Engineer's Office
	e-if place of business	>	Owner of the Property
·	zed Consent-if place is		
	not rented		
Zoning Clearance		>	City Planning Office
Certificate of Annual Building		>	City Engineer's Office
Inspection		>	
	> Sanitary Permit/Health Certificate		City Health Office
	Fire Safety Inspection Certificate		Bureau of Fire Protection
➤ Governor's Perm	nit	>	Provincial Government
BIR Registration		>	BIR Office



CLIENTS STEPS	AGENCY ACTION	FEES TO BE	PRECESSI	PERSON
		PAID	NG TIME	RESPONSIBLE
1. Files application for business permit and assessment	1. Evaluate the application and requirements• Check completeness of Basic Requirements	None	10 minutes	Melinda Mateo, Cedric Castro, Oscar Semana
	2. Assessment/Inspection		8 hours	Oscar Semana, Elmer Emerito Pascua Engr.Ellis A.
	3. Endorsement of the application		4 hours	Corpuz, Engr. Remy Juan, Engr. Robert Adaya, Engr. Joel Mateo, FO1 Hipolito France II, SFO1 Glenn Mc Niel Cabias, Marie Michelle Streegan, Engr. Gregory Bareng, Benilda Valdez, Rowena Estavillo,Frederick Jhon Gamayo, Hazel Calzada
	4. Print Tax Order of Payment (TOP) or send assessment (online)		5 minutes	Ferdinand Bartolome, Darlene Deus
2. Payment	Collect payment of Taxes Issue Official Receipt	Refer to CTO processes and procedure as to payment of business fees and other charges	8 hours	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Business Permit	1. Issue Business PermitCheck completeness of Clearances		5 minutes	Antonette C. Bareng, Milagros Quiape
	TOTAL		20 hours 20 minutes	



Office or Division	Office of the City Mayor – Business Permits and Licensing Office	
Classification	Simple	
Type of Transaction	G2C – Government to Citizen	
Who may avail	Applicants for Renewal Business Permit/License	

Who may avail Applicants for Renewo	al Business Permit/License		
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
RENEWAL of Business			
Business Permit/Official Receipt-	Owner's Copy		
Preceding Year			
Barangay Clearance	➢ BPLO		
Community Tax Certificate	City Treasurer's Office		
Contract of Lease-if place of business			
is rented/Notarized Consent-if place is			
not rented			
Income Tax Return-preceding year	Bureau of Internal Revenue		
Sanitary Permit/Health Certificate	City Health Office		
Fire Safety Inspection Certificate	Bureau of Fire Protection		
Certificate of Annual Building Permit	City Engineer's Office		
Clearances/Official Receipts,	Provincial Government, BIR		
(Governor's Permit, BIR)			



CLIENTS STEPS	AGENCY ACTION	FEES TO	PRECESSING	PERSON
		BE PAID	TIME	RESPONSIBLE
1. Files application for business permit and assessment	 Evaluate the application and requirements Check completeness of Basic Requirements Assessment 	None	10 minutes 10 minutes	Melinda Mateo, Cedric Castro, Oscar Semana Hazel Flores Eva Marie Dumlao
	2. Endorsement of the application		4 hours	Engr.Ellis A. Corpuz, Engr. Remy Juan, Engr. Robert Adaya, Engr. Joel Mateo, FO1 Hipolito France II, SFO1 Glenn Mc Niel Cabias, Marie Michelle Streegan, Engr. Gregory Bareng, Benilda Valdez, Rowena Estavillo
	3. Print Tax Order of Payment (TOP) or send assessment (online)		5 minutes	Ferdinand Bartolome, Darlene Deus
2. Payment	2. Collect payment of TaxesIssue Official Receipt		8 hours	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Business Permit	3. Issue Business PermitCheck completeness of Clearances		5 minutes	Antonette C. Bareng, Milagros Quiape
	TOTAL		12 hours 30 minutes	



CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
OTHER REQUIREMENTS AS NECESSARY	
FOR NEW BUSINESS	
Contractor's License General Specialty	Philippine Contract Accreditation Board
and Engineering Contractor License	(PCAB)
National Food Authority License-	National Food Authority (NFA)
Dealer of Rice/Corn and Wheat	
Food and Drug Administration License-	Food and Drug Administration (FDA)
Drugstore/Bakery/Food Supplement	
Department of Labor and Employment	Department of Labor and Employment
License-Recruitment Agency	(DOLE)
> Department of Trade and Industry	Department of Trade and Industry (DTI)
Accreditation Certificate-Auto Repair Shop, electronics, Radio and Electrical	
 Philippine Overseas and employment 	Philippine Overseas and Employment
Administration License-Manning	Administration (POEA)
Crewing Services and Recruitment	rammadation (FG2/ty
Agency	
Central Bank License-Banking	Banko Sentral ng Pilipinas
Institution, Money Changer, Money	
Remittance and Pawnshop	
Pest Control License-Pest Control	Fertilizer and Pesticide Authority
Services	
Optical Media Board Permit-Video	Optical Media Board Permit
Rental, Computer Shop, Coverage	
Services, computer sale, CD Burning	
Department of Environment and	Department of Environment and Natural Department (PEND)
Natural Resources Clearance-Mining	Resources (DENR)
 License from Land Transportation Franchising and Regulatory Board- 	Land Transportation Franchising and Regulatory Board (LTFRB)
Rent a Car and Transport Services	Regulatory Board (ETFRB)
 Department of Energy Certificate of 	Department of Energy (DOE)
Compliance-Dealer of LOG, Gasoline	> Department of Energy (DOL)
Station	
Department of Transportation and	Department of Transportation and
Communication Permit-Messengerial	Communication (DOTC)
and Courier Services	



CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
 National Telecommunication Commission License- Telecommunication 	 National Telecommunication commission (NTC)
 Environmental Certificate of Compliance-Piggery, Poultry, Hospital, Gasoline Station, Cemeteries, Funeral Parlor 	Department of Environment and Natural Resources (DENR)
 Department of Tourism Accreditation- Hotels/Inn Tourist Accommodation, Travel Agency, Resort, Restaurant 	Department of Tourism (DOT)
Operational Permit-Water Station	Department of Health (DOH)
 Certification of Traffic Division-Car repair, Motor works, Junkshop 	Philippine National Police – Laoag City
License to Operate from the Firearms and Explosive Unit-Firearms Dealer	Firearms and Explosive Unit, Camp Crame

2. Granting an Individual Mayor's Permit (Working Permit)

Pursuant to Chapter 3, Article 3 B.01 of City Ordinance 2001-016 series of 2001, it shall be unlawful for any person to exercise his profession, occupation or calling within the jurisdictional limits of the city, without acquiring from the proper city authorities, the Individual Mayor's Permit.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office		
Classification	Simple		
Type of Transaction	G2C – Government to Citizen		
Who may avail	All		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
Mayor's Clearance	ce	Office of the City Mayor	
Community Tax Certificate		City Treasurer's Office	
Health Certificate		City Health Office	
One (1x1) ID picture		Client	
Official Receipt (OR) of payment		City Treasurer's Office	



Office or Division	Office of the City Mayor – Business Permits and Licensing Office	
Classification	Simple	
Type of Transaction	G2C – Government to Citizen	
Who may avail	GRO	

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
Additional requirements for Guest Relations			
Officer (GRO)			
Birth Certificate	Philippine Statistics Authority		
Notarized Affidavit of Employment by the applicant	Notary Public		
 Certificate of employment of the President of Discolandia Owner's Association 	President of Discolandia Owner's Association		
Community Tax Certificate	City Treasurer's Office		
Certificate of Disco Owner	Employer/Disco Owner		
ID picture 1x1 and 2x2 (I pc)	➤ Client		

CLIENTS STEPS	AGENCY ACTION	FEES TO	PRECESSING	PERSON
		BE PAID	TIME	RESPONSIBLE
Submit the required documents	 1. Evaluate the application and requirements • Check completeness of Basic Requirements 	None	5 minutes	Cedric Castro Melinda Mateo
	2. Encode and verify the application		5 minutes	Ayra Alberto, Jane Garalde, Mark Anthony Piñera, Christian Dela Cruz Hazel Flores, Eva Marie Dumlao
	3. Print Tax Order of Payment (TOP) or send assessment (online)		5 minutes	Ferdinand Bartolome, Darlene Deus
2. Payment	2. Collect payment of TaxesIssue Official Receipt	P 110.00	10 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Individual Mayor's Permit	 3. Issue Individual Mayor's Permit Check completeness of Clearances Signs the Permit 		10 minutes	Hazel Flores Eva Marie Dumlao City Mayor or Authorized Designate
	TOTAL	P 110.00	40 minutes	



2. Granting Mayor's Clearance

The Mayors' Clearance certifies the individual to be a resident of the city of good moral character and is a law-abiding citizen.

The Mayor's Clearance is a document that is usually availed of by individual seeking employment or for a firearms license. This is usually a prerequisite for employment.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office			
Classification	Simple	Simple		
Type of Transaction	G2C – Government to Citizen			
Who may avail	Individuals seeking for employment/for a firearms license			
CHECKLIST OF R	EQUIREMENTS	WHERE TO SECURE		
Community Tax	Certificate	City Treasurer's Office		
Barangay Clearance		Barangay Chairman		
Fiscal/Prosecutor's Clearance		City Prosecutor's Office		
Police Clearance		Philippine National Police		
Regional Trial Court Clearance		Marcos Hall of Justice-RTC		
Municipal Trial Court Clearance		Marcos Hall of Justice-MTC		
Documentary State	amp (1)	BIR/City Treasurer's Office		
Sanitary Permit/	Health Certificate	City Health Office		
Official Receipt (OR) of payment	City Treasurer's Office		

CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PRECESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents	Receives and checks the completeness of the required documents and prepare the clearance	None	5 minutes	Marie Angelica M. Ruiz, Mark Anthony Piñera
2. Payment	1. Collect payment of Taxes• Issue Official Receipt	P 75.00	5 minutes	Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Mayor's Clearance	 1. Issue Mayor's Clearance Check completeness of Clearances Signs the Permit 		15 minutes	Marie Angelica M. Ruiz, Mark Anthony Piñera City Mayor or Authorized
				Designate
	TOTAL	P 75.00	30 minutes	



Ambulant vendors within the city are required to secure a Peddler's Permit.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office				
Classification	Simple				
Type of Transaction	G2C – Government to Citizen				
Who may avail	Peddlers/Traders				
CHECKLIST OF R	REQUIREMENTS WHERE TO SECURE				
➤ Letter Request		Client			
Barangay Clearar	➤ Barangay Clearance				
Fiscal/Prosecuto	 Fiscal/Prosecutor's Clearance City Prosecutor's Office 				
Police Clearance	ce Philippine National Police				
Sanitary Permit/	Health Certificate > City Health Office				
Official Receipt	City Treasurer's Office				

CLIENTS STEPS	AGENCY ACTION	FEES TO	PRECESSING	PERSON
		BE PAID	TIME	RESPONSIBLE
1. Submit the required documents	Receives and checks the completeness of the required documents.	None	5 minutes	Eva Marie Dumlao, Marie Angelica M. Ruiz
2. Payment	Collect payment of Taxes Issue Official Receipt	P 800.00	10 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim Peddler's Permit	 1. Issue Mayor's Clearance Check completeness of Clearances Signs the Permit 		15 minutes	Eva Marie Dumlao City Mayor or Authorized
				Designate
	TOTAL	P 800.00	30 minutes	



4. Granting a Permit for the use of the City Auditorium, City Basketball Court, City Tourist Bus and Conference Room

Issuance of a Special Mayor's Permit for the use of the City Auditorium, City Basketball Court and the Conference Room.

In the interest of public service, it is the City Government's policy to make its facilities available for use by the public. The City Auditorium, Conference Room, Basketball Court and the city bus may be used by the public upon payment of the necessary fees.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office				
Classification	Simple				
Type of Transaction	G2C – Government to Citizen				
Who may avail	All				
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE			
Letter request ac Mayor indicating	ddressed to the City	Client			

CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PRECESSING TIME	PERSON RESPONSIBLE
1. Secure the approval letter request	Releases the approved letter request	None	5 minutes	Madelyn Jacinto, Mark Quiape
2. Payment	1. Collect payment of Taxes - Issue Official Receipt	Laoag Multi- Purpose Hall With Air Con For the 1st 3hours - P8,000.00	5 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena



CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PRECESSING TIME	PERSON RESPONSIBLE
		Every hour thereafter - P1,500.00 Without Air Con For the 1st 3hours - P3,500.00 Every hour thereafter - P500.00 City Auditorium 1st 4 hours - P5,000.00 Every hour thereafter - P600.00 Conference Room 1st 4 hours - P2,500.00 Every hour thereafter - P600.00		
3. Claim of Special Mayor's Permit	Receives the approved letter request and Official Receipt 2. Issue Special Mayor's	- None	5 minutes 10 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena Mark Anthony
	Permit • Check completeness of Clearances		To illinutes	Piñera, Jane Garalde
	• Signs the Permit TOTAL		25 minutes	City Mayor or Authorized Designate



5. Granting a Permit to conduct Motorcade, Parade, and Procession

Motorcades, Parades and procession within the city require a Mayor's Permit before their conduct.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office				
Classification	Simple				
Type of Transaction	G2C – Government to Citizen				
Who may avail	All				
CHECKLIST OF R	EQUIREMENTS WHERE TO SECURE				
Letter request addressed to the City Mayor indicating the date, time, route (duly noted by the PNP Traffic Division at the DPS) of the parade/ motorcade/ procession and purpose of the activity		➤ Client			
• • •	d route of the parade/ de/ procession	PNP Traffic Division			

CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PRECESSING TIME	PERSON RESPONSIBLE
1. Receive approved letter request to be presented at the City Treasurer's Office	1. Releases the approved letter request	None	5 minutes	Madelyn Jacinto, Mark Quiape
2. Payment	1. Collect payment of TaxesIssue Official Receipt	P 220.00	10 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Special Mayor's Permit	1. Issue Mayor's ClearanceCheck completeness of Clearances		15 minutes	Mark Anthony Piñera, Ayra Alberto
	Signs the Permit			City Mayor or Authorized Designate
	TOTAL	P 2200.00	30 minutes	



6. Granting a Permit for Fund-Raising/Solicitation

Persons, corporation, clubs, organizations or associations who intend to solicit ore receive contributions for charitable, public welfare or conduct fund-raising activities require a Mayor's Permit to do so.

Office or Division	Office of the City May	Office of the City Mayor – Business Permits and Licensing Office			
Classification	Simple				
Type of Transaction	G2C – Government to Citizen				
Who may avail	Persons, corporation, clubs, organizations or associations who				
	intend to solicit ore receive contributions for charitable, public				
	welfare or conduct fund-raising activities				
CHECKLIST OF R	REQUIREMENTS WHERE TO SECURE				
>	Approved Letter	Client			
	Request > Office of the City Treasurer				
>	Official Receipts				

CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PRECESSING TIME	PERSON RESPONSIBLE
1. Receive approved letter request with CSWDO Indorsement	Releases the approved letter request	None	5 minutes	Madelyn Jacinto, Mark Quiape
2. Payment	1. Collect payment of TaxesIssue Official Receipt	P 500.00	10 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Special Mayor's Permit	Issue Mayor's Clearance Check completeness of Clearances		15 minutes	Mark Anthony Piñera, Christian Dela Cruz
	Signs the Permit TOTAL	P 500.00	30 minutes	City Mayor or Authorized Designate



7. Change of Ownership of Business

In the case of a new owner to whom the business was transferred by sale or other form of conveyance said new owner shall be liable to pay the tax or fee for transfer of business.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office				
Classification	Simple				
Type of Transaction	G2C – Government to Citizen				
Who may avail	New owner of business				
CHECKLIST OF R	EQUIREMENTS	WHERE TO SECURE			
	nit ansfer ease – if place is ized on-New Owner	 Client Client Notary Public Owner of the Property Department of Trade and Industry 			
is deceased)	cate (if former owner	Philippine Statistics Authority/Local Civil Registry			

CLIENTS STEPS	AGENCY ACTION	FEES TO BE PAID	PRECESSING TIME	PERSON RESPONSIBLE
1. Submit requirements	 1. Receive and evaluate the completeness of the requirements Approval of the Letter Request 	None	5 minutes	Melinda Mateo, Marie Angelica M. Ruiz
2. Payment	1. Collect payment of TaxesIssue Official Receipt	P 500.00	10 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Business Permit	Issue Business Permit Check completeness of Clearances		15 minutes	Antonette C. Bareng, Milagros Quiape
	TOTAL	P 500.00	30 minutes	



8. Transfer of Location of Business

Any business for which a city business tax has been paid by the person conducting it may be transferred and continued in any other place within the territorial limits of this city without the payment of additional tax during the period which the payment of the tax was made.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office		
Classification	Simple		
Type of Transaction	G2C – Government to Citizen		
Who may avail	Business Owner		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
Letter Reques	st	➤ Client	
Barangay Clearance		Barangay Chairman	
Business Permit		Client	
 Contract of Lease – if place is rented/notarized Consent-if the place is not rented 		Owner of the Property	
PLIT Clearance	e with checklist	Permits and License Division	

CLIENTS STEPS	AGENCY ACTION	FEES TO BE	PRECESSING	PERSON
		PAID	TIME	RESPONSIBLE
1. Submit	1. Receive and evaluate the	None	5 minutes	Cedric Castro,
requirements	completeness of the requirements			Oscar Semana
	1.1 Schedule for inspection		8 hours	Engr.Ellis A. Corpuz,
				Engr. Remy
				Juan,
				Engr. Robert
				Adaya,
				Engr. Joel
				Mateo,
				FO1 Hipolito
				France II,
				SFO1 Glenn Mc
				Niel Cabias,
				Marie Michelle
				Streegan,
				Engr. Gregory
				Bareng,
				Benilda Valdez,
				Rowena
				Estavillo
				Frederick Jhon
				Gamayo,Hazel
				Calzada

2. Assessment of additional fees		Zoning fee - P 50.00 Sanitary permit fee - P150.00 Additional Annual Inspection fee -depends on the area of business	10 minutes	Hazel Flores, Eva Marie Dumlao Engr. Remy Juan, Jq Llacuna Rubio, Engr. Ellis Corpuz
2. Payment	1. Collect payment of TaxesIssue Official Receipt		5 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Business Permit	Issue Business Permit Check completeness of Clearances		15 minutes	Antonette C. Bareng, Milagros Quiape
	TOTAL		8 hours 35 minutes	



9. Additional Line of Business

Any business for which a city business tax has been paid by the person conducting it may be transferred and continued in any other place within the territorial limits of this city without the payment of additional tax during the period which the payment of the tax was made.

Office or Division	Office of the City Mayor – Business Permits and Licensing Office		
Classification	Simple		
Type of Transaction	G2C – Government to Citizen		
Who may avail	Business Owner		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
Letter Reques	st	Client	
Barangay Clea	arance	Barangay Chairman	
Business Permit			
PLIT Clearance with checklist		Permits and License Division	

CLIENTS STEPS	AGENCY ACTION	FEES TO BE	PRECESSING	PERSON
		PAID	TIME	RESPONSIBLE
1. Submit requirements	Receive and evaluate the completeness of the requirements	None	5 minutes	Cedric Castro, Hazel Flores
	Schedule for inspection		8 hours	Engr.Ellis A. Corpuz, Engr. Remy Juan, Engr. Robert Adaya, Engr. Joel Mateo, FO1 Hipolito France II, SFO1 Glenn Mc Niel Cabias, Marie Michelle Streegan, Engr. Gregory Bareng, Benilda Valdez, Rowena Estavillo Frederick Jhon Gamayo,Hazel Calzada



2. Payment	Collect payment of Taxes Issue Official Receipt	5 minutes	Rosemarie Morales, Frederic Jhon Gamayon, Ma. Lourdes Asuncion, Kur Paul Mar Salvador, Emma Lois Adena
3. Claim of Business Permit	Check completeness of Clearances	15 minutes	Antonette C. Bareng, Milagros Quiape
	TOTAL	8 hours 25 minutes	